

# ANSWERING SERVICE



## WHEN YOU DON'T HAVE TIME OR CAN ANSWER YOURSELF

If there are many callers, the operator is ill or the company is in training, it is good to be able to use our award-winning answering service.

### AS PROFESSIONAL AS IF YOU WOULD DO IT YOURSELF

We answer in your name, according to your script and according to the instructions you give. Our operators have access to exactly the same information about your employees as yourself. That is why we also provide as efficient and professional a treatment as you would have done yourself. We can handle all the management of your calls or just a certain part. No matter what the needs are, we have a solution.

### ANSWERING SERVICE ON YOUR TERMS

Choose what information we should provide to those who call, if we should connect calls and to which numbers. Choose if you want us to connect directly or announce the calls before they are connected, if you want notifications and in what way.

### NEVER MISS AN IMPORTANT CALL EVER AGAIN

Today, a customer expects quick responses and good service. Thus, companies that give it to them are more profitable and have more satisfied customers. We help when time is short and you do not have the opportunity yourself. And we answer around the clock, all year round, so you can focus and prioritize other things without having to worry about missed calls.

### FOUR BENEFITS OF ANSWERING SERVICE

- Complete operator service
- Real-time information
- Simplicity - make changes in one interface
- One supplier - one invoice



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