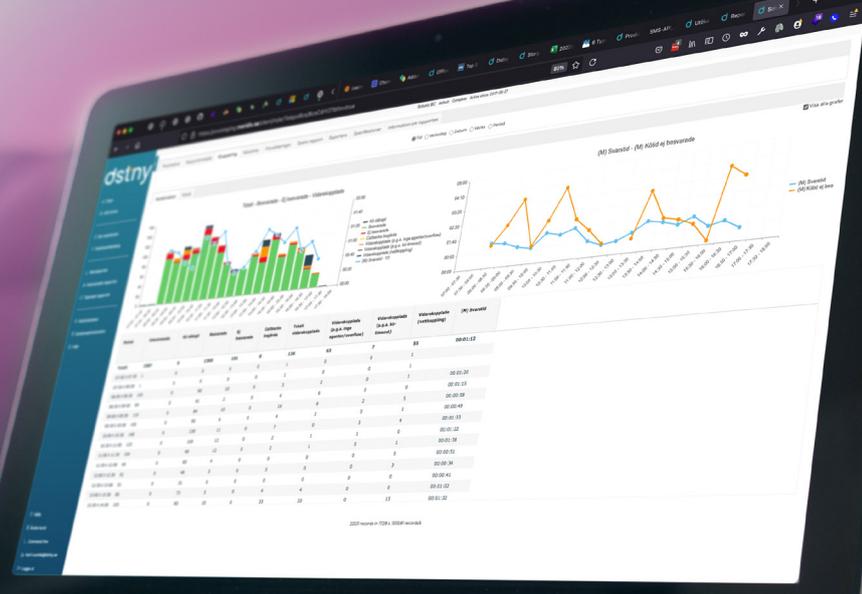


REPORTS



CREATE YOUR DREAM REPORT IN A SIMPLE WAY

SUBSCRIBE TO YOUR DREAM REPORT

With the system, you can create reports tailored to your business, your wishes and needs. You can also search statistics based on desired parameters with different time periods, groups and users. Then choose to save your selected parameters and allow the report to be sent automatically at selected times to selected people.

BASIC OR ADVANCED REPORT

To measure specific key figures, you create your own plus reports. You decide what information is important, such as statistics on incoming, outgoing, or missed calls. You can also choose from a set of standard reports. Regardless of the type of report you use, you can always decide which users, groups or numbers you want to watch and what period.

BE INSPIRED BY OUR FAVORITE REPORTS

- Management team - Key figures for overall customer service
- Sales Manager - Outbound call per seller
- Customer Service Manager - Conversation by Agent, Response Time, and Missed Calls
- Market Manager - Incoming calls on ad number
- Financial Manager - Number of calls per user
- HR Manager - Staff Report, which hours the load is usually high / low
- CEO - Fallback report, the number of calls that go to, for example, answering service

