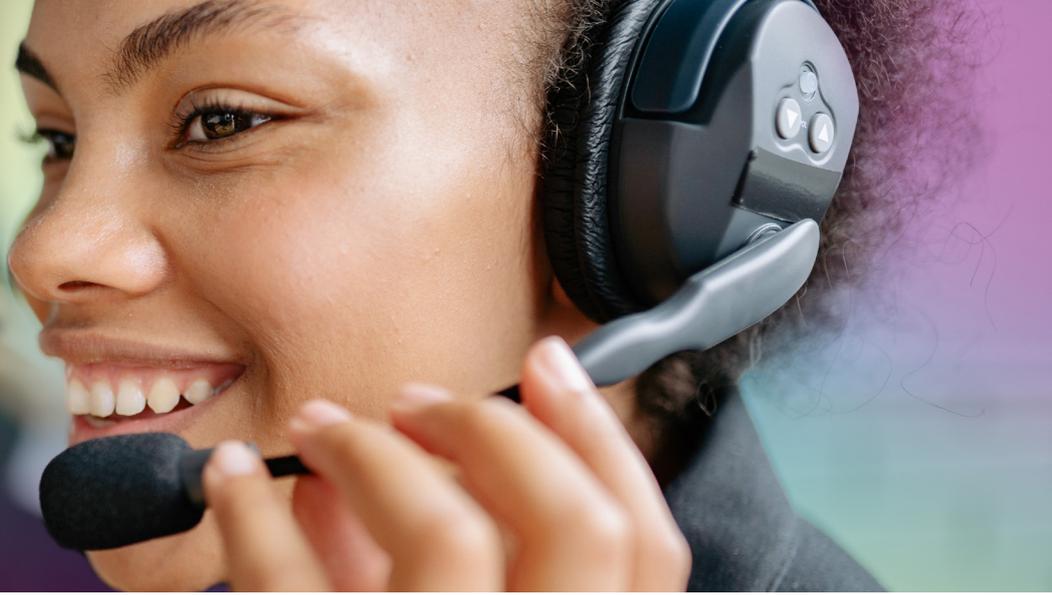


# CRM CONNECT



## SIMPLIFY YOUR EVERYDAY WORK WITH CRM CONNECT

CRM Connect searches for information in your existing IT system. The service helps you to raise the level of service and simplifies the daily work.

### GATHER EVERYTHING IN ONE PLACE

Simpler and more effective customer management does not just produce more completed tickets but also more satisfied customers and employees. All too often we make costly investments in new systems without utilizing their full potential. CRM Connect guarantees that you can give your customers better service and avoid any duplication of work as you have everything collected in a single place.

### IMMEDIATE IDENTIFICATION

CRM Connect ensures that the customer card from your CRM-system is automatically displayed on a web page when a customer calls. This makes it simple to give customers a satisfactory reception and it is quick to make a start on dealing with the ticket.

### SIMPLIFY YOUR WORK

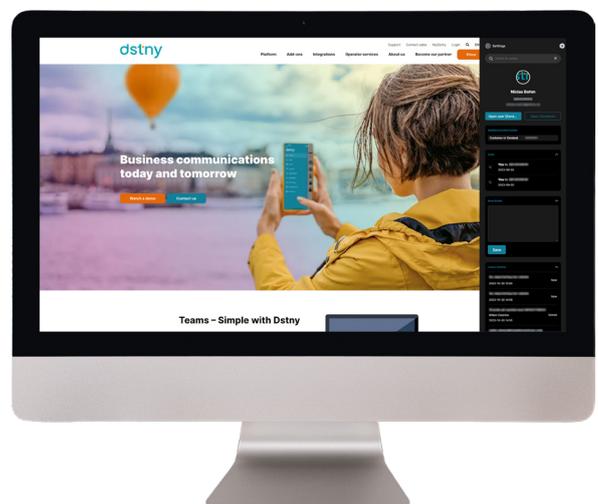
Dstny currently works with companies in several different sectors that have realised the positive effect of integrating their support system with their telephony. The results include increased sales, better customer care and more satisfied employees.

### CUSTOMISE YOUR SOLUTION

We have created a service that can be tailored to your company. We can update the standard version and add the boxes and buttons you need to cover your specific needs. If you want to produce an integration yourself, there are clear guides and documentation to support it. You can also contact us with requests for a CRM that you want to see integrated. All so that CRM Connect can become a service that covers your specific needs.

### BASIC FUNCTIONS

- Customer- and person search
- Notification of calls
- Shared notes
- Number retrieval
- Call history
- Customer and person search



UPSALES



dstny